

Scheduler: [1 to 22 of 22]								Add a new Schedule	
Search:								Search	
Name	Description	Date	From	To	Tenant				
christmasclosed		Day 1 January	00:00	23:59	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
christmasclosed		Day 25, 26 December	00:00	23:59	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
default	Any Time				default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcfnostaffed		Friday	17:00	18:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcfopen		Friday	07:00	18:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcmtnotstaffed		Monday, Tuesday, Wednesday, Thursday	17:00	20:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcmtopen		Monday, Tuesday, Wednesday, Thursday	07:00	17:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasfclosed		Friday	18:00	07:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasmtclosed		Monday, Tuesday, Wednesday, Thursday	20:00	07:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundassaturdayclosed		Saturday	17:00	09:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundassaturdayopen		Saturday	09:00	17:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasundayclosed		Sunday	00:00	23:59	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtapartsserviceclosed		Monday, Tuesday, Wednesday, Thursday, Friday	17:00	08:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtapartsserviceclosed		Saturday, Sunday	00:00	23:59	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtapartsserviceopen		Monday, Tuesday, Wednesday, Thursday, Friday	08:00	17:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesclosed		Friday	18:00	09:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesclosed		Monday, Tuesday, Wednesday, Thursday	19:00	09:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesclosed		Saturday	17:00	10:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesclosed		Sunday	00:00	23:59	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesopen		Monday, Tuesday, Wednesday, Thursday	09:00	19:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesopen		Friday	09:00	18:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtasalesopen		Saturday	10:00	17:00	default			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

In this example each of these incoming Lines all share the same DNIS Extension used to route incoming calls.

- The schedule in the options tab chooses shows the required scheduler object assigned from the Manager>Scheduler tree.
- The Destination is set to each required Destination as needed.
- An unlimited number of Incoming Lines can be created in this manner to support an unlimited number of schedules and required Destinations.

Incoming Lines: [1 to 104 of 104]							Add a new Incoming Line	
Search:							Search	
Extension	Description	Trunk	Line ID	Destination	Forward To	Schedule		
4165301366 4165301880 4165397695	fridays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasfclosed	gtadundasfclosed		
4165301524	sunday closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasundayclosed		
4165301524	saturdays closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundassaturdayclosed		
4165301366 4165301880 4165397695	fridays open	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcfopen		
4165301366 4165301880 4165397695	saturdays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasfclosed	gtadundassaturdayclosed		
4165301366 4165301880 4165397695	weekdays closed	Multiple Trunks (VoIP Account)		Auto Attendant	gtadundasfclosed	gtadundasmtclosed		
4165301366 4165301880 4165397695	saturdays open	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundassaturdayopen		
4165301524	fridays closed	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasfclosed		
4165301524	Monday to Thursday Open	Multiple Trunks (VoIP Account)		Queue (ACD)	dundaspartsqueue	gtadundasbdcmtopen		
4165301366 4165301880 4165397695	fridays bdc not staffed	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcfnostaffed		
4165301366 4165301880 4165397695	weekdays open bdc not staffed 4165301366 conversion number	Multiple Trunks (VoIP Account)	2	Auto Attendant	gtadundasbdchomeopen	gtadundasbdcmtnotstaffed		

To build a new Scheduler object click on Add a new Schedule from the Manager>Scheduler Menu tree.

You must click on Commit button in order to apply Change.

Telephony Manager: Scheduler

Multi Tenants Class of Service Scheduler Holidays

Scheduler: [1 to 22 of 22]


[+ Add a new Schedule](#)


Name	Description	Date	From	To	Tenant		
christmasclosed		Day 1 January	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
christmasclosed		Day 25, 26 December	00:00	23:59	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
default	Any Time				default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcfnotstaffed		Friday	17:00	18:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcfopen		Friday	07:00	18:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcmtnotstaffed		Monday, Tuesday, Wednesday, Thursday	17:00	20:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasbdcmtopen		Monday, Tuesday, Wednesday, Thursday	07:00	17:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasfclosed		Friday	18:00	07:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundasmtclosed		Monday, Tuesday, Wednesday, Thursday	20:00	07:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
gtadundassaturdayclosed		Saturday	17:00	09:00	default	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

- Choose the required Tenant.
- Give the schedule a descriptive name.
- Click on the Schedule tab when done.

Scheduler

General Schedule

* Tenant  : default

* Name  : newschedule
Name must contain only alphanumerical characters.


Description :



Add Cancel



- Fill in the From Hour using 24 hour clock format.
- Choose the required Date, Weekday, Day, Month settings.
- Click Add when done.
- You can now apply this schedule to any Incoming Line or Conference.



Scheduler

General **Schedule**

Type  : Weekday, Day, Month ▾


Weekday(s) :   **Select**

Day(s) :   **Select**

Month(s) :   **Select**

From Hour :

To Hour :


Specify another time range ?  :


Add **Cancel**

Here is an example of a new schedule applied to an Incoming Line.

Incoming Lines

General **Destination** **Options** Security Advanced Options CallerID

Answer the Line ?  : Default: True


Enable In-Band Progress information ?  : *This will request that in-band progress information be provided to the calling channel.*


Schedule : ▾

Music On Hold : ▾

Language : ▾

Group ID (ChanSpy) : *If defined, this allow to create 'ChanSpy' application that allow to spy all calls received on this Incoming Line.*

Pickup Mark  : *This allow to set a custom extension that will be used to pickup a ringing channel.*

Line ID (Ringing Service)  : *You can override destination using 'Ringing Service' Feature Code.*

Here is an example of a schedule being applied to a Conference Destination in the Applications menu.

1 You must click on Commit button in order to apply Change.

Application Manager: Applications

[Applications](#)
[Auto Attendants](#)
[Conferences](#)
[Custom Scripts](#)
[Scheduled Tasks](#)

Applications

[General](#)
[Destination](#)
[Conference](#)

* Destination		Goto Conference
* Destination Conference :		bridge1 (1)
Schedule :		default -- select -- christmasclosed default
Options		
Language :		gtadundasbdcfnostaffed gtadundasbdcfopen gtadundasbdcmtnotstaffed gtadundasbdcmtopen gtadundasfclosed gtadundasmtclosed gtadundassaturdayclosed gtadundassaturdayopen gtadundasundayclosed gtapartsserviceclosed gtapartsserviceopen gtasalesclosed gtasalesopen
Allow Extensions to use this application as destination ?		
Map to Dynamic Feature Code ?		
Prefix to add to CallerID Number :		
Include current CallerID ? :		
Prefix to add to CallerID Name :		
Include current CallerID Name ? :		<input checked="" type="checkbox"/>
		Default: True